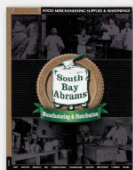
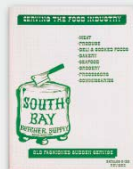


# ABOUT US



Established by Dean Rief with the commitment of “Old Fashion Sudden Service”, South Bay Abrams is run with utmost integrity. We believe in honesty, diligence and reliability. Our commitment has always been to provide our customers with quality, cost effective and innovative products. We will make every effort to maintain our high quality at consistent and competitive prices. If what you need is not shown in our catalog, please call us and we will be glad to provide assistance.



## ORDERING

Please specify catalog number and complete description of products wanted. We welcome phone, fax, mail and e-mail orders.

## PRICES

All prices are subject to change without prior notice. Prices do not include applicable sales taxes or shipping charges.

## DESCRIPTIONS

Product descriptions and specifications contained herein are subject to change without notice.

## TERMS

Net 30 days on approved credit. All shipments are made with the understanding that invoices will be paid in full within 30 days. Accounts over 30 days will be considered past due and are subject to an interest charge of 1½% per month (18% per year). Credit applications available on request. C.O.D. shipments are left to the discretion of our office.

## SHIPPING

We use all methods of transportation and have daily pick-up service. Orders will be shipped at our discretion unless specific instructions are given when the order is placed. All freight shipments will incur a pallet charge. Shipping charges are prepaid and added to the invoice.

## GUARANTEE

We guarantee that we will not knowingly ship any inferior products and that all merchandise in this catalog is honestly described.

## PROMPT SHIPMENTS

Your orders will receive our prompt attention. Many stock items can be shipped the same day order is received. You will be notified if there is a delay in shipping.

## DAMAGED/SHORTAGE SHIPMENTS

All merchandise is carefully inspected and shipped in good condition. Any damage occurring to parcel is the carrier's responsibility. All claims should be filed by you immediately with carrier upon receipt. All shortages must be reported to South Bay Abrams within 48 hours.

## RETURNS

- Authorization must be obtained from South Bay Abrams prior to any returns. No return will be accepted without proper written authorization from South Bay Abrams. Please contact us directly for specifics regarding our “return policy” as not all items can be returned. RA# will be issued upon approval
- South Bay Abrams is not responsible for any freight charges on return items
- All returns must be in their original packaging and unused
- All items are subject to inspection upon return and subject to a restocking fee
- Custom items, including permanent attachments on tags, custom cut poly board and food items, may not be returned for any reason
- Food more than 30 days old may not be returned for any reason
- Restocking fees are as follows:
  - 15% restocking fee for any item being returned after 30 days from invoice date
  - 30% restocking fee on all custom order items (non catalog) prior to 30 days old- no returns on any custom order item after 30 days

## PAYMENT OPTIONS

We gladly accept Visa, Mastercard, Discover, cash, check or money order.



CALIFORNIA PROP 65 WARNING: This product can expose you to chemicals including Bisphenol A (BPA), which is known to the State of California to cause birth defects or other reproductive harm. For more information, go to [www.p65warnings.ca.gov](http://www.p65warnings.ca.gov)